

Price list - Additional services and other fees

Additional services and Cargo Insurance



Additional services and other fees

Price list for parcels and pallets from Finland, including returns.

All prices in EUR excluding VAT. Unless otherwise stated, the prices refer to price per parcel or pallet.

Valid from 01/01/2021 subject to change.

Additional services

			pr. parcel/pallet (EUR)
AdHoc PickUp	Business Parcel/Bulk Return	from Sweden, Denmark	17,10
	Business Parcel/Bulk Return	from Norway	34,30
	Business Pallet Return	from Sweden, Denmark, Norway	0,00
Cash on Delivery (COD)	Business Parcel/Bulk	Faroe Islands, Greenland ²	9,20
	PickUp Parcel/Bulk	Faroe Islands, Iceland	9,20
Delivery Indoors	Business Parcel/Bulk, Express Nordic 09.00 Bulk	Sweden	9,90
	Business Parcel/Bulk	Denmark	24,50
	Business Pallet	Sweden, Denmark, Finland	58,60
Delivery Notification to Sender	B2B parcels and pallets	Sweden, Denmark, Finland, Norway	0,00
e-Advising	B2C parcels	Sweden, Denmark, Finland, Norway	0,00
	B2B parcels and pallets	Sweden, Denmark, Finland, Norway	0,00
Two Delivery Attempts	Business Parcel/Bulk	Norway	3,30
Flex Delivery	Business Parcel/Bulk	Sweden, Denmark, Finland, Norway ¹	0,00
	Business Pallet	Sweden, Denmark, Finland, Norway	0,00
	Home Delivery Parcel	Sweden, Denmark, Norway	0,00
Home Delivery Evening	Home Delivery Parcel	Denmark	3,80
ID Verification	B2B parcels and pallets	Sweden, Denmark, Norway	1,20
	Home Delivery Parcel	Sweden, Denmark, Norway	1,20
	PickUp Parcel Bulk	Norway	1,20
Individual Verification	B2B parcels and pallets	Sweden, Denmark	1,70
	Home Delivery Parcel	Denmark, Norway	1,70
	PickUp Parcel Bulk	Norway	1,70
Label Free	Business Parcel/Bulk Return	from Denmark	1,60
	PickUp Parcel/Bulk Return	from Denmark	1,60
Limited Quantities (of dangerous goods)	B2B and B2C parcels ³ incl. returns	Sweden	7,80
	B2B and B2C parcels	Iceland, Faroe Islands, Greenland ²	7,80
	Business Pallet	Sweden, Iceland, Faroe Islands, Greenland	11,60
Optional PickUp Point	PickUp Parcel/Bulk	Sweden, Denmark, Norway ¹	0,00
PickUp Locker	PickUp Parcel/Bulk	Denmark	0,00
Signature Required	B2B parcels and pallets	Sweden, Denmark, Norway	0,00
	Home Delivery Parcel	Sweden	0,87
	Home Delivery Parcel	Denmark, Norway	0,00
Telephone Notification	B2B parcels and pallets	Sweden	6,20

Cargo Insurance

			pr. parcel/pallet (EUR)
AdHoc insurance	B2B and B2C parcels incl. returns	European countries	14,30
	B2B and B2C parcels incl. returns	All other available countries	19,60
	Business Pallet incl. returns	All available countries	0,2% of the goods value minimum pr. pallet
Annual insurance			42,80 by agreement

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Other additions and Customs handling



Other additions

		pr. parcel/pallet (EUR)	
City Surcharge	Charged for certain services upon delivery to postcodes in Stockholm, Gothenburg (SE), Oslo (NO) and Copenhagen, Aarhus (DK), see separate overview and postcode list	pr. parcel	0,36
		pr. pallet	1,22
Remote Area Surcharge	Charged for certain services upon delivery to postcodes outside the core area in Sweden and Norway, see separate overview and postcode list	pr. parcel	2,90
		pr. pallet	14,50
Svalbard Surcharge	Parcels and pallets to / from Svalbard		25,00
Special Handling Fee	B2B and B2C parcels incl.returns		14,30
	Charged for parcels that require manual handling, eg parcels with one side over 120 cm or two sides over 60 cm, parcels under minimum size (23 x 13 x 1 cm), parcels in roll form and unpackaged goods		
Special Handling Fee (exceeded size / weight)	Business Pallet incl. returns		42,80
	Charged for pallets that exceed specified standard dimensions or weight		
Incorrect / incomplete EDI	Incorrect, incomplete or missing EDI		14,30
		min. pr. shipment EDI file	39,90
Incorrect / incomplete address	Incorrect or incomplete address or postcode		9,80
Addressed to postbox	Classified as incorrect address		9,80
Incomplete advising info	Missing or incorrect mobile number or e-mail to the recipient, for B2C parcels to Denmark		2,70
Unreadable barcode	Unreadable, hidden, misplaced barcode		7,10
Parcel changed to other product	Incorrectly used product code, e.g. Business Parcel changed to Business Pallet		7,10
Wrapping	Repair of packaging or when repackaging is required		8,30
Letter notification		pr. notification	1,50
Performed second delivery	Performed second delivery attempt for the service Home Delivery Parcel to Sweden		4,60
Stop / change request	Change / correction of adress or COD amount		27,90
Foodstuffs control Norway		pr. control	12,00
Collection attempt	Unsuccessful pickup or pickup deviation due to sender	pr. occurrence	7,00
Delivery attempt	Shipment that cannot be delivered is returned to the sender, same price as for outgoing shipment		
Fuel and sulphur surcharge	Varies per month		

Customs handling

		pr. parcel/pallet (EUR)	
Customs declaration, outbound (incl. 3 customs lines pr. invoice)	B2B and B2C bulk parcel services	included	
	B2B single parcel services ⁴ (excl. parcels to Norway)		46,10
	B2B single parcel services ⁴ to Norway	included	
	B2C single parcel services ⁴	included	
	Business Pallet	included	
Customs declaration, returns (customs lines not included)	B2B and B2C bulk return parcel services	included	
	B2B and B2C single return parcel services (exkl. parcels from Norway)		46,10
	B2B and B2C single return parcel services from Norway	included	
	Business Pallet Return	included	
Additional customs lines	Additional customs lines above number included according to agreement	pr. customs line	3,30
Correction of customs lines	Correction of customs lines when required for customs clearance to be carried out	pr. customs line	3,30
Extra warehouse handling of bulk returns in Norway	Charged for reminder for customs documentation, when needed for return shipment	pr. reminder	76,60
Hold for customs handling	Returns from Norway, in the event of being stored by the customs authorities for investigation of customs clearance. Charged pr. day.	pr. shipment	312,80

¹ Only available for parcels sent as Bulksplit

² Not available for parcels sent as Bulksplit

³ Not available for service Express Nordic 09.00 Bulk and for parcels transported by air

⁴ Only export declaration. For outbound single parcels, all fees related to the import customs clearance are paid by the recipient.